

# STATE OF INDIANA



INDIANA UTILITY REGULATORY COMMISSION  
302 W. WASHINGTON STREET, SUITE E-306  
INDIANAPOLIS, INDIANA 46204-2764

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**PETITION OF BRIGHT HOUSE NETWORKS )  
INFORMATION SERVICES (INDIANA) LLC )  
FOR A CERTIFICATE OF TERRITORIAL )  
AUTHORITY TO PROVIDE SWITCHED )  
AND SPECIAL ACCESS LOCAL EXCHANGE )  
TELECOMMUNICATIONS SERVICES, )  
INCLUDING CALLER ID, THROUGHOUT )  
THE STATE OF INDIANA AND FOR AN )  
ORDER DECLINING TO EXERCISE )  
JURISDICTION PURSUANT TO I.C. 8-1-2.6 )**

**CAUSE NO. 42862**

**FILED**

**JUL 21 2005**

**INDIANA UTILITY  
REGULATORY COMMISSION**

You are hereby notified that on this date the Indiana Utility Regulatory Commission ("Commission") has caused the following entry to be made:

Petitioner should answer the following data requests on or before July 29, 2005.

1. Does the petitioner own and/or control the cabling and in-network equipment (e.g. routers and gateways) that will be use to provide the telephone service? If not, is it owned by an affiliate or some other entity?
2. If another entity owns/controls the cabling and in-network equipment, does the petitioner have arrangements with the network owner/provider for service quality such as prioritization of the telephone traffic over the network to limit delay in or distortion of the voice call transmissions?
3. If another entity owns/controls the cabling and in-network equipment, does the petitioner have arrangements with the network owner/provider to handle on an expedited basis network outages due to failure of cable or equipment not owned by the petitioner, or will the petitioner's customers need to independently contact the network provider to troubleshoot service outage or service quality problems?
4. To the extent the customer is required to separately contact the network provider, how does the petitioner plan to notify the customer of this fact and that the telephone services the petitioner provides is unlike traditional telephone service, which provides a single point of contact for service quality issues?

**IT IS SO ORDERED.**

Date: 7/21/05

*Lorraine Hitz-Bradley*  
Lorraine Hitz-Bradley, Administrative Law Judge